AIK FAMILY HEALTH PLLC

WEBSITE TERMS & CONDITIONS AND PRIVACY POLICY

TERMS OF USE

Welcome to the website of AIK Family Health PLLC ("Practice," "AIK Family Health," "we," "our," or "us"). By accessing or using this website ("Site"), you agree to be bound by these Terms of Use. If you do not agree, please do not use this Site.

AIK Family Health reserves the right to modify, update, suspend, or discontinue any part of this site or these terms at any time without prior notice. Updated versions will be posted on this page with a revised effective date.

INFORMATIONAL PURPOSES ONLY

The information provided on this Site is intended for general informational and educational purposes only. The content does not constitute medical advice and should not be relied upon as a substitute for professional medical care.

Always seek the advice of a qualified healthcare professional regarding any medical condition.

Use this Site, including submitting forms, sending emails, or communicating through the Site, does not establish a physician-patient relationship with the Practice or its physicians. A physician-patient relationship is established only after completing the required intake process, acceptance by the physician, and execution of a Direct Primary Care membership agreement.

LIMITATION OF LIABILITY

To the fullest extent permitted by law, AIK Family Health PLLC shall not be liable for any direct, indirect, consequential, or special damages arising out of or related to the use of, or inability to use this Site or its content.

NO WARRANTIES

This Site and its content are provided "as is" and "as available" without warranties of any kind, either express or implied, including but not limited to accuracy, completeness, reliability, or fitness for a particular purpose.

INTELLECTUAL PROPERTY

All content on this Site, including text, graphics, logos, images, and educational materials, is the property of AIK Family Health PLLC unless otherwise indicated.

Users may not reproduce, distribute, modify, or commercially exploit any content from this Site without prior written permission.

THIRD-PARTY LINKS

The Site may include links to external websites for informational purposes. AIK Family Health does not control and is not responsible for the content, policies, or practices of third-party websites.

DIRECT PRIMARY CARE DISCLOSURE

AIK Family Health operates using a Direct Primary Care (DPC) membership model. Direct Primary Care is a healthcare delivery model in which patients pay a periodic membership fee in exchange for access to primary care services provided by the Practice.

The membership fee is paid to the Practice is not health insurance and covers only the services specifically described in the Practice's membership agreement.

Patients are strongly encouraged to maintain separate health insurance coverage or other coverage for healthcare services not provided by the Practice.

WEBSITE PRIVACY POLICY

This Privacy Policy describes how AIK Family Health PLLC collects, uses, and protects information submitted through this website.

INFORMATION WE COLLECT

The Site may collect the following types of personal information:

- Name
- Email address
- Phone number
- Appointment inquiries
- General questions submitted through contact forms

We may also collect limited technical date such as:

- IP address
- Browser type
- Pages visited

This information may be collected through cookies or analytics tools.

HOW WE USE INFORMATION

Information submitted through the Site may be used to:

- Respond to inquiries
- Provide information about services
- Schedule consultations or informational calls
- Improve website functionality

Submission of a contact form does not create a physician-patient relationship

By submitting information through this Site, you consent to being contacted by AIK Family Health via phone, email, or text message regarding your inquiry. Message and date rates may apply.

DO NOT SUBMIT MEDICAL INFORMATION

Website form and email communications may not be secure and are not intended for the transmission of protected health information (PHI).

Users should not submit sensitive medical information through website forms or email. AIK Family Health is not responsible for the security of information transmitted through these channels.

Sensitive health information should only be shared through secure communication methods, such as designated patient portal, after a physician-patient relationship has been established.

DATA SECURITY

AIK Family Health takes reasonable administrative and technical measures to protect information submitted through the Site. However, no method of electronic transmission or storage can be guaranteed to be completely secure.

THIRD-PARTY SERVICES

The website may use third-party services, including:

- Website hosting providers
- Scheduling tools
- Email communication services
- Analytic tools

These providers may collect limited information necessary to operate and improve the Site.

YOUR RIGHTS

Users may request that we delete personal information submitted through the Site by contacting the Practice.

CONTACT INFORMATION

If you have any questions about AIK Family Health PLLC, these Terms & Conditions, our Privacy Policy, or would like additional information, please contact the Practice:

Email: info@aikfamilyhealth.com

When contacting us by email, please include the reason for your inquiry in the subject line using the following format:

Re: [Brief Description of Inquiry]

GOVERNING LAW

These Terms of Use and Privacy Policy shall be governed by and constructed in accordance with the laws of the State of Illinois, with regard to conflict of law principles.